

Survey Results: Software for IA

What software, if any, have you worked with in each of the following categories? If you've worked with several, please list them all. Skip those categories in which you haven't worked with any software.							
Diagramming	Prototyping	Content	Search Engines	Portal or Enterprise	Thesaurus	Automated	Collaborative
Adobe CS	Acrobat.	[GX]	Apache Lucene	AquaLogic	Custom	CardSort Zsort etc	del.icio.us
	Adobe CS	Apatrix	APR Smartlogik	ATG	DataHarmony	Content Intelligence Services	Delicious?
Axure							
CanonSketch	After Effects	bespoke open source solutions	Endeca	BEA	Excel	de.licio.us	Endeca
Dia	Axure	bespoke.	Endeca	BEA	Excel :-)	endeca	endeca siebel
Fireworks	Axure	Blue Martini	endeca	bespoke	Home brew stuff	Endeca	Excel Access
Fireworks	axure	Broadvision	Endeca	Chrodiant	Microsoft Excel	Endeca	Excel: coworkers share worksheets
Fireworks	Axure RP	Broadvision	Excalibur	CiTR Accesspoint	Microsoft Excel	Endeca Teragram	Inxight
Flash	Axure	CiTR AccessPoint OCMS	FAST	CiTR AccessPoint	Multites	Entrieva (SemioTagger)	VCC
Freehand	Axure	Collage	FAST	Custom built	MultiTes	Excel	Vignette
freehand	Axure	COmpany CMS	Fast	Documentum/Custom	MultiTES	Home-grown	xsort
freehand			Firefox	DotNetNuke	MultiTes	Interwoven Metatagger Verity	
Freehand	BBEdit	Componence	google	Epicentric	MultiTes	Inxight	
Freehand	BBEdit	Confluence	google	homegrown	Multi-Tes in house tool	SynCaps	
Freehand	BBEdit	Content@ by XYEnterprise	Google	IBM Websphere portal	Synaptica MultiTes	Tagomizer	
Freehand		Contribute	Google	Joomla!	Term Master Multites	Verity	
HTML	Crecent Eve (TextEditor)	CSW KMS	google	Joomla!	Term Master Multites	Verity	
IBM rational rose	Curio	Custom (i.e. home-grown) Software	Google	KnowledgeTree	Thesaurus Builder	Verity Profiler (again pfff!)	
Illustrator	Denim	Custom built	Google	Luminis uportal framework	VCC	Vignette	
Illustrator	Dreamweaver	Custom CMS	google	Oracle	Verity (pfff!)	xsort	
Illustrator	Dreamweaver	home-grown	Google	Oracle Portal	Verity MultiTes	xSort	
Illustrator	Dreamweaver	house made ones	Google	Oracle Portal	Visual Thesarus		
Illustrator	Dreamweaver	mostly proprietary	Google	Oracle Portal	Visual Thesaurus?		
Illustrator	Dreamweaver	CVS	google	Peoplesoft Portal	WordMap		
Illustrator	Dreamweaver	Documentum	Google	Plumtree	XML Spider		
Illustrator	dreamweaver	Documentum	google	plumtree			
Illustrator	Dreamweaver	Documentum	Google	Plumtree			
Illustrator	Dreamweaver	Documentum	Google	Plumtree portal			
Illustrator	Dreamweaver	documentum	Google	Plumtree			

Survey Results: Software for IA

What software, if any, have you worked with in each of the following categories? If you've worked with several, please list them all. Skip those categories in which you haven't worked with any software.							
Diagramming	Prototyping	Content	Search Engines	Portal or Enterprise Thesaurus	Automated	Collaborative	
Illustrator	Dreamweaver	Documentum	Google	portal server			
InDesign	Dreamweaver	Documentum	Google	SAP			
indesign	Dreamweaver	Documentum	Google	sharepoint			
InDesign	Dreamweaver	Documentum	google	SharePoint			
InDesign	Dreamweaver	Documentum	Google	Sharepoint			
indesign	Dreamweaver	Documentum	Google	Sharepoint			
InDesign	Dreamweaver	Documentum	Google	Sharepoint			
mindmanager	Dreamweaver	Documentum/Livelink	Google	SharePoint Portal Server			
MindMapper	Dreamweaver	Domino	google	Sharepoint			
Mindmapper	Dreamweaver	DotNet Nuke	Google	SharePoint			
ominggraffle	Dreamweaver	drupal	Google API	SharePoint			
	Dreamweaver		google app SQL	Microsoft SharePoint Server 2003			
Omingraffle		Drupal					
	Dreamweaver	Drupal	Google Appliance	Microsoft SharePoint Server 2007			
Omni Graffle							
omnigraffle	Dreamweaver	Drupal	Google Appliance	Sun (not sure of product name)			
OmniGraffle	dreamweaver	Drupal	Google Sitemaps	Sun			
omnigraffle	Dreamweaver	Drupal	Google	Sun			
		Ektron CMS400.NET	Google	Tibco			
OmniGraffle	Dreamweaver						
OmniGraffle	Dreamweaver	Ektron	Google	TikiWiki			
OmniGraffle	dreamweaver	Ektron	Google	Traction Software			
OmniGraffle	Dreawever	EpiServer	Google	UPortal			
OmniGraffle	dremweaver	ePublish	Google	Vignette			
omnigraffle	Dynamic: PHP/Java/MySQL/PD AJAX tools	FatWire	google ...	Vignette / VAP			
OmniGraffle	Fireworks	HippoCMS	Google custom	Visio			
	Fireworks	IBM Rational Clearcase	google.com	Websphere			
OmniGraffle							
OmniGraffle	Flash	IBM WCM	Google	WebSphere			
OmniGraffle	Flash	Immediacy	Index Server	Websphere			
OmniGraffle	Flash	Immediacy	Inktomi	Websphere			
OmniGraffle		ingenix stellent	Inktomi	Websphere			
	Flash	MSFT					

Survey Results: Software for IA

What software, if any, have you worked with in each of the following categories? If you've worked with several, please list them all. Skip those categories in which you haven't worked with any software.						
Diagramming	Prototyping	Content	Search Engines	Portal or Enterprise Thesaurus	Automated	Collaborative
Omnigraffle	flash	inhouse CMS (x2)	Inktomi/Verity	Websphere Portal		
Omnigraffle	Flash	intervowen	Inxight	WebSphere Portal		
Omnigraffle	Flash	Interwoven	iphrase	WebSphere		
OpenOffice Draw	Flash	Interwoven	Lucene	Websphere		
Photoshop	Flash	Interwoven TeamSite	Lucene	Wikis		
		Interwoven	Magus	Windows SharePoint Services		
Photoshop	Flash					
Photoshop	Flash	Interwoven	MetaFilter	Xoops		
	freehand					
Photoshop		Interwoven	Microsoft PowerPoint			
Powerpoint	freehand	Interwoven teamsite +	MS Site Server			
Powerpoint	Freehand	ITeamSite	P@noptic			
PowerPoint	Home brew stuff	Joomla	Panoptic			
Powerpoint	Homesite	Joomla	Plumtree			
powerpoint	HomeSite	Joomla	Ultraseek			
PowerPoint	HomeSite	Kitsite	Verity			
Powerpoint	Homesite	Lotus Notes	Verity			
powerpoint	html	LWWCM	Verity			
PowerPoint)	HTML	Mambo	Verity			
PowerPoint	HTML	Mambo	Verity			
PowerPoint	HTML	Microsoft CMS	verity			
Protege/	HTML	Microsoft CMS	Verity			
			Verity (Autonomy)			
SnagIt	HTML	Microsoft Content Management Server				
Visio	HTML	Microsoft MCMS	Verity K2			
Visio	HTML	Microsoft's Content Management Server (MCMS	verity			
visio	html	MS-CMS	Verity			
Visio	html	MSCMS	Verity			
visio	HTML-Kit	Movable Type	Verity			
Visio	illustrator	movable type	Verity			
Visio	Illustrator	MovableType	Verity			
Visio	inDesign	Moveable Type	Verity			
Visio	indesign	Moveable Type	Verity			

Survey Results: Software for IA

What software, if any, have you worked with in each of the following categories? If you've worked with several, please list them all. Skip those categories in which you haven't worked with any software.							
Diagramming	Prototyping	Content	Search Engines	Portal or Enterprise	Thesaurus	Automated	Collaborative
Visio	iRise	MySource Matrix	Autonomy				
Visio	Macromedia Suite	MySource Matrix	Autonomy				
Visio	Microsoft Visio	OpenIMS	Autonomy				
Visio	Microsoft Visio	OpenReality	Autonomy				
Visio	ms visio	Oracle Portal Server	Autonomy				
Visio	notepad	Paperthin	Autonomy				
visio	Omni Graffle	PaperThin's CommonSpot Content Manager	Veriy/Ultraseek				
visio	Omnigraffle	PivotCMS	Yahoo				
Visio	Omnigraffle	Plone	Yahoo				
Visio	paper	Plone	Yahoo				
Visio	Paper!	Plone	Yahoo APIs				
Visio	paper)	Plone					
visio	Paper	Plone others					
Visio	Photoshop	Radiant					
visio	Photoshop	RapidWeb					
visio	Photoshop	Red Dot					
Visio	Photoshop	RedDot					
Visio	Photoshop	RedDot					
Visio	Photoshop	RedDot					
Visio	Photoshop	Rhythmyx					
Visio	Photoshop	SAP					
Visio	Photoshop	Scoop					
Visio	Photoshop	Serana					
Visio	Photoshop	Serena					
Visio	Power point	Sharepoint					
visio	PowerPoint	SharePoint					
Visio	PowerPoint	Siebel					
Visio	Powerpoint	stellant					
Visio	Powerpoint	Stellant					
Visio	Powerpoint	Stellent					
Visio	Powerpoint	Stellent					
Visio	PowerPoint	Stellent					
Visio	PowerPoint	Stellent					
Visio	PowerPoint	Stellent					
Visio	Powerpoint	Stellent					
Visio	Selida	Subversion					

Survey Results: Software for IA

What software, if any, have you worked with in each of the following categories? If you've worked with several, please list them all. Skip those categories in which you haven't worked with any software.						
Diagramming	Prototyping	Content	Search Engines	Portal or Enterprise Thesaurus	Automated	Collaborative
Visio	Serena ProcessView	Team site				
Visio	stpBA Storyboarding	TeamSite				
Visio	Text editor	Teamsite				
visio	text HTML editor	TeamSite				
Visio (some)	TextMate	TextPattern				
Visio	TextPad	TikiWiki				
Visio	Visio	Traction Software				
Visio	visio	Tridion				
Visio	Visio	Tridion				
Visio	Visio	Tridion				
Visio	Visio	Type3				
Visio	Visio	TYPO3				
Visio	Visio	Umbraco				
Visio	Visio	vignette				
Visio	visio	Vignette				
visio	Visio	Vignette				
Visio	Visio	Vignette v7				
Visio	Visio	Vignette				
Visio	Visio	Vignette				
Visio	visio	Vignette				
Visio	Visio	Vignette				
Visio	Visio	Visio				
Visio	Visio	VSS				
Visio	Visio	Wordpress				
Visio	Visio	wordpress				
Visio	Visio	wordpress				
Visio	Visio	WordPress				
Visio	Visio	WordPress				
Visio	Visio	Wordpress				
visio	Visio/	WordPress				
Visio	Visual Studio	Wordpress				
Visio/	Visual Studio	X-Hive				
Visio/	Word	XyEnterprise Content@				
Microsoft Visio	X					
Microsoft Visio						
X						

Survey Results: Software for IA

What additional software categories should be on the list above, and what actual software have you used for those categories?"
Animation, 3D
Brainstorming - MindManager
bug tracking = JIRA
Business Development (Powerpoint, Acrobat, Live Meeting); Time Management (Outlook); Communications & collaboration (Outlook, Windows Live Messenger, AOL IM, Live Meeting, MoonEdit, Skype); Knowledge Management (Sharepoint, Feedreader, Outlook);
can't think of any
Card sorting - all the usual bits EZSort etc
card sorting software
Card sorting software
Content inventory systems - Excel
Data Analysis (useful in identifying information and structure) - Excel
Guided Navigation: Endeca
I would include user testing software apps. Examples are Ethnio and MindCanvas. These are online tools which allow you to engage with users during research in a variety of ways.
Indexing: HTML Indexer
Information Visualization - Adobe Illustrator
Internal tracking tools, Illustrator
NA
Ontology editors - Protege
Ontology/Taxonomy Management Tool: Protege Document Management Tool: OpenText, Hummingbird, Decos Records Management Tool: Workflow Management Tool:
perhaps some usability or field test tools I use morae, camtasia and ovologger for running tests. Survey tools?
Presentation (Powerpoint, S5, Keynote)
Real Estate Mapping (Photoshop)
Content Inventories (Excel)
presentation of my ideas tools: Word and Acrobat
Presentation: PowerPoint Documentation: Word Content Inventory: Word/Excel

Survey Results: Software for IA

What additional software categories should be on the list above, and what actual software have you used for those categories?"
project management/team communication/version control (eRoom, Basecamp, WebEx) card sorting (haven't personally used any, but it's a category) help (RoboHelp)
Project management: MS Project and similar Analysis: Excel, Access, FileMaker and similar Collaboration: IM, Skype, SharePoint
requirement capture: used everything from word to MS access
Requirements Gathering: Word, Excel
screen capture (snagit and equivalent on mac) and image manipulation (photoshop, snagit)
Search Engine Marketing - Wordtracker, Priority Submit, WebCEO, In House Developed
Site A-Z index creation tools: HTML Indexer http://www.html-indexer.com/ XRefHT32 http://publish.uwo.ca/~craven/freeware.htm
Site spidering software: Xenu or Site Server 4
Software for collecting data
Storyboarding - powerpoint, Borland DefineIT
Taxonomy tool : Schemalogic (I don't consider that thesaurus tool)
Usability software Collaborative remote screen viewing
Usability Testing
Usability testing - Morae
Usability testing (e.g. prototypes) - Techsmith Morae
Use Case Development: Rational Requisite (Customized for IA purposes: walkthroughs of customer experiences, information maintenance processes, logical interface requirements, etc)
Data Model Development: Rational Rose
User testing: Macromedia Captivate
Version control: VSS, CR-RCS
web design (although I suppose you can include it in with prototyping)
What about content tools? Isn't that a part of IA? Think about MS Excell for content inventories, MS Word, SubEthaEdit, or Apple Pages for collabrative content creation, Mindmapper for logical content structure, etc, etc.
What technologies I use for IA ; XML, for example
Wiki -- MediaWiki, TikiWiki, phpWiki
Question #2 wasn't really clear to me. I didn't know if you meant, what software have I employed as a Search Engine, Collaborative Filtering Tool, CMSs, etc. or what software have I used in my design work of Search Engines, Collaborative Filtering Tools, CMSs, etc.

Survey Results: Software for IA

What additional software categories should be on the list above, and what actual software have you used for those categories?"

User research:

1. I use the pay-per-click keyword tools to research the language used on the web for needs like those of my clients' projects. I also use it to define synonym rings for the thesaurus.
2. I use web-based survey tools like SurveyMonkey.com

Thesaurus catalogues:

I use web-based thesaurus catalogues like the UN thesaurus often.

Survey Results: Software for IA

Is there any other software relevant to IA you feel is important or interesting (even if you aren't using it)?”
1. HTML Text Editors and other Web page/site building tools
2. MS Paint
3. MS Power Point (some interesting prototyping work has been done with PPT)
4. MS Excel (Great for menu/toolbar work and expected application/web site behaviors for various security roles, etc.)
5. VM Ware (used for installing/viewing early versions of Windows-based software, to minimize risk of destabilizing your
A B Test tools?
Acrobat, xSort
any software which facilitates rapid prototyping and which also outputs semantic HTML
Axure Intuitect
Axure RP Pro
Axure will be very interesting if ever the penny drops about their use of XML. Exporting page designs as schemas as well as their current MS Word and Excel formats, for instance.
Azure
Data analyzing software. I see that we are moving more into analyzing large amts of data, so any tools that would help with that would be cool to know more about.
Don't know
Flash
Flash
Fred Leise's product that I haven't played with yet, Jacco's visio prototype creation tool that I also haven't played with
gliffy.com (online diagramming app)
Hmmm, not sure. That's kind of a broad question.
HTML Indexer
I find it interesting that some IAs are still doing diagraming in things like Photoshop and Illustrator, etc. I find it VERY interesting that tools such as OmniGraffle are starting to build XML files that can be translated into HTML layouts. The gap between what is an IA and what is a Web Developer (one who does XHTML and CSS) is getting a bit smaller.
I haven't used (but am interested in) business process modeling software for task analysis.
I think things like visualization software are good to keep track of since it reminds us of new ways of organizing and displaying our information
I would say there is a great big hole where a good IA tool should sit. Currently no such tool exists. The tool would be part CMS, part prototype tool and part diagramming program.
I'd love to get the \$\$ to try iRise.
I'm making an open-source one which is interesting, but as always the lack of time has stalled its development. Apart from that, most prototyping software is too complex to be of much use.
InDesign, Flash, Illustrator, Denim

Survey Results: Software for IA

Is there any other software relevant to IA you feel is important or interesting (even if you aren't using it)?”
Inkscape - an open source drawing package
Intuitect
Intuitect: Automatically creates sitemaps from site audits (among other extremely useful things)
ClickTale: Haven't used this yet, but it goes a long way towards illuminating the user's actual experience via Web metrics. Not as good as observation, but good when you don't have the opportunity to observe.
iRise and other simulation products. These tend to be limiting in UI design (they simulate best practices but are difficult to show more innovative UI techniques), but they are great for thinking through dynamic data-driven or transactional applications.
I've used Visio, but I have to say that I really think it's product that doesn't work in the way I think at all. So I avoid it at all costs.
Keynote, Comic Life, Quicktime, Processing
Macromedia Flash, Adobe Illustrator, Photoshop, GoLive
Mindmanager -- just encountered it and looks good for brainstorming, maybe diagramming
Mindmapping (for concept design and brainstorming)
Morae
No, in fact it feels like we're missing software that would be important to IA. How to 'show' relationships between groups and chunks of content versus how they all come together on a page. I typically use a combo of Word, Visio and/or Photoshop but I'm not entirely happy with the deliverables so hard to say what tool is needed.
Omnigraffle for mac users are excellent, especially if you work in a team that use both microsoft and mac computers
Omnigraffle, Illustrator
Omnigraffle - I would use it if available for PC
photo/screen editing software. irfanview - for quick image viewing (when working with designers) Screenhunter/snag-it for screengrabbing
Photoshop, Illustrator
Photoshop, InDesign, Google Trends, Google Suggest
Protoge - though I found it hard to use
Remote usability testing software (numerous example)
Ruby on Rails and other application development frameworks, javascript frameworks for rapid rich interface development (scriptaculous, rico, mochikit, yahoo widgets, dojo widgets)
Snagit for screen captures
Social networking software: tag clouds, etc.
Software from consulting companies like Katzenbach Partners that imbeds human methods into software.

Survey Results: Software for IA

Is there any other software relevant to IA you feel is important or interesting (even if you aren't using it)?”
Term and concept extraction usually available only in large packages such as Verity et al. Clustering software that is independent of larger package.
Things like Flash, Ruby on Rails, any XHTML/CSS authoring tool (Dreamweaver?) to model interaction design.
Tools for remote usability testing.
tools that assist in rapid prototyping and are derived directly from business requirements.. iRise.
ui prototyping tools like Axure; interface capture tools like Morae.
UML
visio
Visio alternatives... e.g., Axure Pro
Visio is a very effective tool for doing IAs.
Why just software? What about outright research and pure analytics against the research. The problem with most of the tools I've had experience with is that the amount of effort to get anything useful 'out' of them requires MAJOR approach considerations and implementation design -- most of which the technical implementers are totally oblivious to. Effectively, what I've discovered most recently is a need to focus on a realm that seems to fall into 'neverland' between IT and the 'client' departments -- the non-technical administration of the tools -- the means by which someone might decide how to 'push the envelope' on the tools.

Survey Results: Software for IA

How do you find out more about IA-related software and tools? Any websites, books, lists, etc. you'd recommend to others?
actually I don't: I usually bump into new information by mistake, and my employer is not keen on buying any new software
Actually, I don't know of a good source.
AIA Institute STC IA listserv ASIST listserv
Asking my office colleagues, and also the SIGIA list.
Boxes & Arrows, IxDA mailing list, NYC-CHI mailing list, other misc. web logs
Boxes and Arrows
Boxes and arrows GUI
Boxes and Arrows journal
Information Architecture Institute site
IxDA list
SIGia list
InfoDesign feed
Boxes and Arrows, SIGIA, UX Matters, A List Apart, Mark Boulton
Boxes and Arrows, the Information Architecture Institute, O'Reilly Radar, Google, Yahoo and MSN Search, Open Directory IA category, Conferences, Resource Shelf
Community, co-workers, research. I'm always trying out new tools to see if they can do the job better.
Conferences
conferences mailing lists
Conferences (IA Summit, EURO IA, SIGCHI), mailinglists (SIGIA-L, IxDA)
Conferences, colleagues, mailing lists.
Find out from colleagues
friends, (former) colleagues
from people at work and newsgroups
General reading online and at bookstores.
Hmm.. if I have a specific task to complete I often ask a friend or visit the IA Wiki.
I hang around geeks within the IA community and hear what they have to say...
IA conferences, Sigia-L, CHI-WEB, various blogs of IAs and designers
IA Summit, IAI list
IAI list; IxDA list; Boxes and Arrows; Blogs
IAI, SIGIA
iawiki
I'd reccoment in my blog bat anytime I find new solution for my work

Survey Results: Software for IA

How do you find out more about IA-related software and tools? Any websites, books, lists, etc. you'd recommend to others?
in my opinion there's no software that actually cater for all the tasks that we need to do as a IA (UX) - at my agency we tend to use a combination of tools to deliver the best solution. e.g. in some cases, we do wireframes in fireworks, annotations in word and we assembling everything in indesign using an XML engine to automate some of the manual tasks involved. in other cases we use freehand or visio only for all of the above. that's just for wireframing, when it comes to user research, meta data schemes, taxonomy, requirement gathering, UML, functional specifications etc. we tend to use numerous different tools.
IWR is a great publication for keeping informed, other than that, ListServe communities provide an excellent insight and resource
IxDA mailing list, company email/resources, amazon to find books
Mailing lists
Mailing lists, blogs of disciplines with similar objectives...data modeling, database warehousing, ontology community.
mainly iainstitute.org
mostly from blogs and mailing lists (IAI, IXDA etc)
Mostly listservs, such as IAI, CHI, UPA
Mostly searching Google if i know the specific purpose. If I'm not so sure of the exact purpose, then things like IA Wiki (http://www.iawiki.net), blogs (like http://www.lukew.com/ff/) or most importantly other IAs.
Newsgroups, IA related websites
none that you don't know about.
not sure...personal recommendations, google searches, conferences
On the IA grapevine
Primarily internet forums such as IxDA.
professional email lists
Read Blogs.
Read bucketloads of blogs.
recommendations from others via listserves
Recommended by others
RSS feeds from IA/UX related blogs & blog aggregators (e.g., Planet HCI)
RSS feeds of del.icio.us tags such as 'ia' and 'interactiondesign'
Sig-IA
Sigia, of course!
SIGIA-L, IAI-members
SIGIA-L, IxDA-Discuss, IAI
Sites: Web Style Guide: http://www.webstyleguide.com IBM Ease Of Use: http://www-306.ibm.com/ibm/easy/eou_ext.nsf/publish/14
Usability.gov: http://www.usability.gov
subscribe to versiontracker new for Mac, SIGIA, ACM, CMPros lists
TechCrunch (http://feeds.feedburner.com/Techcrunch)

Survey Results: Software for IA

How do you find out more about IA-related software and tools? Any websites, books, lists, etc. you'd recommend to others?
The usual suspects - books/blogs/feeds etc from Rosenfeld, Maurer, etc, plus an excellent (and free!) digest from a colleague of mine - the eGovernment Resource Centre www.egov.vic.gov.au - there is an RSS feed and weekly newsletter that includes a section on general online articles - I personally find it very handy.
the usual suspects - IAI list, IxD list, CMS related lists and newsgroups - and also Metafilter.
the way i find out about other things, virally
Typically a 'needs driven' process. When I am dissatisfied with how I am working, I go looking.
UX Matters listserv
Word of mouth mostly. Reading blogs, newsfeeds, etc.
Word of Mouth...there's so much information out there, that the best way for me is to find out in conversations (with either co-workers or conferences what is working for what) List Serves: Sig-IA (off of the Asist), Information ARchitecture Institute, Web-Lib.
Working with other IAs, IA mail lists.
www.ecmoverview.com , www.cmswatch.com , www.cmprofessionals.org , www.iainstitute.org , the 'Polar Bear Book' ;-), Boiko's CM Bible,
yours. :-)